

**TENDER DOCUMENT FOR
COMPREHENSIVE ANNUAL
MAINTENANCE CONTRACT (CAMC)
FOR SYSTEMS & NETWORKING**

OCTOBER 2016

**भारत सरकार/Government of India
अंतरिक्ष विभाग/Department of Space
उत्तर-पूर्वी अंतरिक्ष उपयोग केंद्र/North Eastern Space Applications Centre
उमियम/Umiam-793103, मेघालय/Meghalaya**

भारत सरकार/GOVERNMENT OF INDIA
अंतरिक्ष विभाग/DEPARTMENT OF SPACE
उत्तर-पूर्वी अंतरिक्ष उपयोग केंद्र/NORTH EASTERN SPACE APPLICATIONS CENTRE
उमियम/UMIAM-793103, मेघालय/MEGHALAYA

फोन/Tel.: 0364-2570140/2570036

फैक्स/Fax: 0364-2570139

ईमेल/Email: admin@nesac.gov.in

निविदा आमंत्रण सूचना / NOTICE INVITING TENDER

निदेशक एनई-सैक उमियम मेघालय, प्रतिष्ठित सेवा प्रदाताओं, फर्मों, ठेकेदारों आदि को निम्नलिखित के लिए मोहरबंद प्रस्तावों को दो बोली में आमंत्रित करते हैं/Director, NESAC, Umiyam, Meghalaya invites sealed offers in two bids from reputed Firms, Contractors etc for the following:

एनआईटी सं. / NIT No.	कार्य का नाम / NAME OF THE WORK	इएमडी(₹) डीडी के रूप में / EMD (₹) IN THE FORM OF DD	निविदा शुल्क / TENDER FEE (₹)
NESAC/762/2016	Comprehensive Annual Maintenance Contract (CAMC) for Systems & Networking	₹45,000/-	₹200/-

दस्तावेजों के विक्रय का दिनांक / Dates for selling of tender documents: 01.11.2016 to 30.11.2016 upto 1300 Hrs
निविदा दस्तावेजों को जमा करने की अन्तिम तिथि व समय / Last date & Time for submission of tender documents:
30.11.2016 upto 1400 Hrs
निविदा खोलने की तिथि, समय व स्थान / Date, Time & Venue of Bid Opening: 30.11.2016 at 1500 Hrs at एनई-सैक,
उमियम / NESAC, UMIAM

OFFERS ARE TO BE SUBMITTED IN TWO PARTS ONLY

PART-I : TECHNICAL & COMMERCIAL

PART-II : PRICE BID

INSTRUCTIONS ARE AS PER TENDER DOCUMENTS

NOTE:

Tender documents can be downloaded from the NESAC Website: www.nesac.gov.in

Dated: 28.10.2016

Sd/-
निदेशक, एनईसैक / Director NESAC

भारत सरकार/GOVERNMENT OF INDIA
अंतरिक्ष विभाग/DEPARTMENT OF SPACE
उत्तर-पूर्वी अंतरिक्ष उपयोग केंद्र/NORTH EASTERN SPACE APPLICATIONS CENTRE
उमियम/UMIAM-793103, मेघालय/MEGHALAYA

एनआईटी सं./ NIT. No. NESAC/762/2016

दिनांक / Date: 28.10.2016

TENDER DETAILS

The bid is required to be submitted in **two parts**. One part is the **Technical Bid** and the other part is the **Price Bid**.

The Bidder shall submit the bids in two separate envelopes. One envelope shall contain Technical bid and the other shall contain the Price bid. The bidder shall seal the Technical Bid and the Price Bid in two separate envelopes duly marked as “**PART - I**” and “**PART - II**” respectively. Both the envelopes shall then be sealed in one outer (main) envelope along with EMD. The main envelope must be sent to **Administrative Officer, North Eastern Space Applications Centre (NESAC), Government of India, Department of Space, Umiam - 793103, Meghalaya.**

Sd/-

निदेशक एनई-सैक/Director, NESAC

1.0 SCOPE:

Comprehensive Annual Maintenance Contract (CAMC) for HP Servers & Storage and Workstations, HP Printers & Plotters, Colortrac Smart LF GX+ T42 Scanner, Dlink Switches, Access points and Posting of Onsite Engineers as mentioned in the technical bid. Interested vendor may come and verify the existing set-up before submitting the quotation. Details of the Systems & Networks are given below:

Table-1 Details of HP Workstations/ Servers/StoragePrinter/Plotter to be put under AMC

SI No.	Description of Systems	Qty	Status of Warranty/AMC and operational status
1	HP Z400 Workstation Intel(R) Xeon(R) CPU W3565@3.20GHz Ram: 12GB & two HDD 500GB and 1TB each with TFT monitor for high resolution graphics, (1920x1200 dpi) 60.9cm/24, ATI Firepro V (Fire GL V) graphics adapter 1 GB, with other accessories like keyboard, mouse, etc.	04	Warranty expired on 01.01.2016 All are in working condition
2	HP Z210 Workstation Intel(R) Xeon(R) CPU E31245@3.30GHz Ram: 12GB & two HDD 500GB and 1TB each with TFT monitor for high resolution graphics, (1920x1200 dpi) 60.9cm/24, NVidia Quadro 400 graphics adapter 500 MB, with other accessories like keyboard, mouse etc.	16	Warranty expired on 01.01.2016 All are in working condition
3	HP Z800 Workstation Intel(R)xeon(R)CPU X5650@2.67GHz Processor 12GB (2X2GB) DDR-3 RAM, 2X500GB (10K rpm) SATA 3 GB/s NCQ Hard Disk, NVIDIA Quadro FX4000 (2GB) graphics with 2 (two) monitors (HP ZR22w 21.5 inch Widescreen LCD and Samsung 23inch 3D TFT monitor) and other accessories like mouse, keyboard etc.	02	AMC expired on 31.05.2016 All are in working condition
4	HP Server with storage HP ML370T05 E5430 Base AP Server (SGH9233MRS), HP DL380 G5 Base Storage Server (SGH911D5V), HP EVA4400 SAN (SGH903063S) with all accessories such as HDDs, Dual Controller Array, Fibre Channel Drive Enclosure, Software etc.	01	AMC expired on 14.08.2015 All are in working condition
5	HP LaserJet pro CM1415 MFP printer HP Multifunctional Colour LaserJet printer with manual duplex	01	Warranty expired on 26.09.2015 Working condition
6	HP LaserJet Pro 200 M251n colour printer HP Colour LaserJet printer with manual duplex	03	Warranty expired on 11.01.2015 All are in working condition
7	HP LaserJet pro M1536 dnf printer HP Multifunctional mono LaserJet printer with manual duplex	02	Warranty expired on 19.09.2015 All are in working condition
8	HP 4000 Design Jet Plotter A0 size paper color printer	01	AMC expired on 31.05.2016 Working condition
9	HP M1522nf printer HP LaserJet multifunctional with manual duplex printer	03	AMC expired on 31.05.2016 Working condition

Table-2 Details of DELL Workstation& Laptop to be put under AMC

SI No.	Description of Systems	Qty	Status of Warranty/AMC and operational status
1	Dell T7600 High Precision Workstation : Intel(R) Xeon(R) CPU E5-2687W 0 @3.10GHz (Dual Processor) RAM: 256GB & HDD 256GB and 6TB Internal Storage with Dell Ultra Sharp U2713H 27" Monitor with Premier Colour	01	Warranty will be expiring after 17.12. 2016 Working condition
2	DELL T1700 Workstation: Intel(R) Xeon(R)CPU E3-1225v @3.20GHz RAM:16GB & HDD 1TB with Dell ultra-sharp monitor)	10	Warranty will be expiring after 14.03. 2017 Working condition
3	DELL Vostro 3460 Notebook: Intel® Core(TM) I 5-3230M CPU @ 2.60GHz 2.60 GHzRAM:4 GB & HDD 500 GB	08	Warranty will be expiring after 05.09. 2016 Working condition

Table-3 Details of Scanner to be put under AMC

SI No.	Description of Systems	Qty	Status of Warranty/AMC and operational status
1	Colortrace Smart Scanner A0/A3 size paper scanner	01	AMC expired on 14.06. 2016 Working condition

Table-4 Details of Networking & Security to be put under AMC

SI No.	Description of Systems	Qty	Status of Warranty/AMC and operational status
1	Dlink Layer 3 Switch Make: D-Link Model: DGS 3627	01	AMC will be expiring on 28.10.2016 All are in working condition
2	Dlink Wireless Control Switch Make: DWS 3024	01	
3	Dlink Gigabit Access Switch (L2 Switch) Make: D-Link Model: DGS 310024P	05	
4	Dlink Wireless Access Point Make: D-Link Model:DWL3500AP	15	

Table-5 Details of Onsite Service Engineer to be put under AMC

SI No.	Description of Systems	Qty	Remarks
1	On site Engineer to be posted at NESAC, Umiam for maintaining the entire existing Hardware Infrastructure.	01	To provide routine support of IT infrastructure.

2.0 ELIGIBILITY OF THE BIDDERS

Sl. No.	Eligibility of the Bidders
1	This invitation for bids is open to all reputed original equipment manufacturers (OEM) or authorized service provider (ASP) by the OEM to quote on their behalf for this tender.
2	The Bidder should be a registered company in India as per Companies Act 1956. The certificate of incorporation issued by Registrar of Companies along with copies of Memorandum of Articles of Association are required to be submitted along with technical bid.
3	The Bidder should be registered with Provident Fund Department. Bidder to quote Provident Fund code and enclose registration certificate along with the tender
3	The bidder should have annual turnover of ₹30, 00,000/-in the last 3 preceding financial years. Copy/Copies of document(s) are to be submitted in support of bidder's annual turnover.
4	The Bidder should not have been blacklisted in any Government/ Government undertaking/Public sector companies. A self-declaration letter by the Bidder, on the company's letterhead should be submitted along with technical bid.
5	Vendor has to enclose manufacturer authorization certificate mentioning the Tender No. to quote for this particular Tender for all major items i.e. Server, Storage, Workstation(HP) Printers, Plotters, Scanners(HP), Dlink Networking Products, for other Products Authorization from ASP will be acceptable. Quotations shall be rejected if the bidder quotes without necessary authorizations.
6	The bidder should participate as a single party and no consortium is allowed.
7	The Bidder should have an experience of maintaining of Servers, Storage, Workstations, Printers/Plotters and Networks/UTM devices. Documentary evidence is required to submit.
8	Bidder should have Support Services in Guwahati/Shillong for last 3 years (Proof of Office like Municipal certificate/Trade License etc.). It should be make sure to provide on-site support in next business day. Document regarding that should be submitted along with technical bid.
9	CAMC shall be supported by ASP/OEM. Documentary evidence is required to submit.

3.0 EARNEST MONEY DEPOSIT

3.1 Earnest Money Deposit (EMD) of ₹45,000/- only should be submitted along with the bid in the following manner

3.1.1 Crossed demand draft drawn on any Nationalized Bank in favor of Director, NESAC and payable at State Bank of India, Barapani branch (Branch Code 2010).

3.1.2 EMD submitted in any form other than as specified above shall not be accepted and shall lead to rejection of the offer.

3.2 EMD shall be forfeited in the following events:

3.2.1 If the offer is withdrawn during the period of validity of the offer or any agreed extension.

3.2.2 If the offer is modified/altered without the knowledge of NESAC.

3.2.3 If the tenderer backs-out.

3.2.4 If the tenderer attempts to procure the contract by furnishing false/incorrect documents and by giving false declarations.

3.3 The EMD of the unsuccessful bidders shall be returned within a reasonable time or after expiry of the validity period. No interest shall be paid by NESAC on EMD.

3.4 Any offer without the EMD shall be summarily rejected.

4.0 THE BIDDING DOCUMENTS

The bidder is expected to examine all instructions, forms, terms and conditions, specifications given in the Bidding Document. Failure to furnish all information required by the bidding Document or to submit a Bid not substantially responsive to the bidding document in every respect will be at bidder's risk and may result in rejection of the Bid.

5.0 Amendment of Bidding

At any time prior to the deadline for submission of Bids, NESAC, for any reason, whether, at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding Document, by amendment. Notification of amendments will be sent to all the vendors and will be binding to all bidders. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their bids, NESAC at its discretion may extend the deadline for a reasonable period as decided by NESAC for submission of the bids.

6.0 PREPARATION OF BID

The bid is required to be submitted in two parts. One part is the Technical Bid and the other part is the Price Bid. The Bidder shall submit the bids in two separate envelopes. One envelope shall contain Technical Un-priced bid and the other shall contain the Priced bid. The bidder shall seal the Technical Un-priced Bid and the Price Bid in two separate envelopes duly marked as "Technical Un-priced Bid" and "Price Bid" respectively. Both the envelopes shall then be sealed in one outer (main) envelope. The main envelope must be sent to Administrative Officer, North Eastern Space Applications Centre (NESAC), Government of India, Department of Space, Umiam -793103, and Meghalaya.

7.0 BID PRICES

- I. Vendor must have to quote individual prices for each item along with the total package cost. A firm quoting lowest price for any / some individual component but amounting to more than the lowest price in terms of total cost, under no circumstances shall qualify to be considered for awarding the order of the whole system or for those components for which they have quoted the lowest.

- II. The percentage of tax (all types) must be quoted in clear terms separately. If the percentage of taxes is not mentioned separately, it will be presumed that the rates quoted are inclusive of taxes.

8.0 VALIDITY OF THE BID

The Bid along with prices and others Terms & Conditions shall be valid for a minimum period of 180 days from last date of submission of the tender.

9.0 INSTRUCTIONS TO TENDERERS

- Tenders should be sent in sealed envelopes super scribing the relevant tender No. and the due date of opening. Only one tender should be sent in each envelope.
- Late/Delayed tenders will not be considered.
- Sales tax and/or other duties/levies where legally leviable and intended to be claimed should be distinctly shown separately in the tender.
- Your quotation should be valid for 180 days from the date of opening of the tender.
- Prices are required to be quoted according to the units indicated in the annexed tender form. When quotations are given in terms of units other than those specified in the tender form, relationship between the two sets of units must be furnished.
- Corrections, if any, must be attested. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.
- The authority of the person signing the tender, if called for should be produced.
- In the event of any question, dispute or difference arising under these conditions or any conditions contained in the Purchase Order or in connection with this Contract (except as to any matter the decision of which is specially provided for by these conditions), the same shall be referred to the sole arbitration of the Director, NESAC some other person appointed by him. It will be no objection that the arbitrator is a Government servant that he had to deal with matter to which the Contract relates or that in the course of his duties as Government servant he has expressed views on all or any other matters in dispute or difference. The award of the arbitrator shall be final and binding on the parties of this Contract.

If the arbitrator be the Director, NESAC

- (i) In the event of his being transferred or vacating his office by resignation or otherwise, it shall be lawful for his successor-in-office either to proceed with reference himself, or to appoint another person as arbitrator, or
- (ii) In the event of his being unwilling or unable to act for any reason, it shall be lawful for the Director, NESAC to appoint another person as arbitrator.

If the arbitrator be a person appointed by the Director, NESAC – In the event of his dying, neglecting or refusing to act or resigning or being unable to act, for any reason, it shall be lawful for the Director, NESAC either to proceed with the reference himself or appoint another person as arbitrator in place of the outgoing arbitrator.

Subject as aforesaid the Arbitration & Conciliation Act 1996 and the rules thereunder and any statutory modifications thereof for the time being in force shall be deemed to apply to the arbitration proceedings under this Clause. The Arbitrator shall have the power to extend with the consent of the purchaser and the Contractor the time for making and publishing the award. The venue of arbitration shall be the place as purchaser in his absolute discretion may determine. Work under the Contract shall, if reasonably possible, continue during arbitration proceedings.

In the event of any dispute or difference relating to the interpretation and application for the provisions of the Contracts, such dispute or difference shall be referred by either party to Arbitration of one of the Arbitrations in the Department of Public Enterprises. The Arbitration Act 1996 shall not be applicable to arbitration under this clause. The award of the Arbitrator shall be binding upon the parties to the dispute provided however any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law & Justice, Govt. of India. The parties to the dispute will share equally, the cost of arbitration as intimated by Arbitrator.

- The contract shall be governed by the Laws of India for the time being in force. The courts of Shillong only shall have jurisdiction to deal with and decide any legal or dispute arising out of this contract.

TECHNICAL UN-PRICED BID

- 1. Work duration:** The work Order shall be valid **for a period of two years** w.e.f. from the date of agreement unless it is curtailed or terminated by NESAC owing to deficiency of service sub-standard quality of CAMC. The contract may be renewed for a period of two years with the same contractor with the same rate and terms and conditions (excluding the service of Engineer) if CAMC service is found satisfactory. The contract shall be automatically expire unless extended further by the mutual consent of contracting agency and NESAC.
- 2. The entire work order shall be issued to a single vendor based on the total L1 rate** with respect to the cost of each of the components (Table 1, table 2, Table 3 & Table 4) as mentioned in the price bid.
- 3. Vendor shall quote for all the components** (Table 1-Table 5), failing which the offer shall be rejected without further notice.
4. The items which are under warranty/AMC will be kept under proposed CAMC once the expiry of warranty/AMC.
5. The rates charged for the services provided by you shall in no event exceed the lowest rates at which you charge for similar services to any other agency during the validity of the contract. If at any of time during the said period, you reduce the charges for similar services to any other agency, it shall be forthwith notified to us and the charges payable under the contract for the service done after the rate of the coming into force of such reduction of service charges shall stand correspondingly reduced.
6. Preventative Maintenance (PM): No. of PM visits – 4 per year, PM includes functional/performance checking; necessary configuration & cleaning etc. will be taking place every quarter in the 1st week of the initial month.
7. Breakdown Maintenance (BM): No. of BM visits – all calls within 24 hours. BM includes faultfinding, rectification or replacement of defective parts within 2 (two days) and functional checking. **If the faulty part is not rectified or replaced (with other working condition part) within 48 hours, then there will be a penalty charge of 01% per day of CAMC charge (as per PO)** of the systems where part is associated.
- 8. Spares and Materials:** All defective parts (i.e., motherboard, hard disk, RAM, battery, monitor, mouse, keyboard, Graphics card, SAN Switch, any type of storage related hardware say to HDD, controller, KVM, power supply, and type of power cable, VGA/DVI and system related accessories, any hardware for printers/plotters/scanner) or entire system have to be either rectified or replaced free of cost. All spare parts will be of same make or equivalent. The agreement covers free replacement of all the defective parts except outside body of machines,

consumables or any attached accessories. The agreement does not include repairs to damages caused by a) Use of customer supplied add-ons or non-standard consumables. b) Mishandling, tampering, accident, fire or any other such acts of nature. c) Improper and inadequate maintenance by the customer, or misuse operation outside the environmental specification for the product or improper site preparation and maintenance. **Spare parts like monitor, SMPS, mouse, keyboard, hard disk, switches, etc. shall be kept in the site as part of the CAMC.**

9. Technical support will be provided on the product functionality, capability and usability of the software/hardware.
10. One dedicated on-site Engineer (3 years Graduate in any branch of science/ arts/ commerce with PGDCA 1 year) with minimum two years working experience in installation & configuration of Wireless Local Area Network (LAN), Virtual LAN (VLAN), Red hat Linux, Security solution, Servers/Storage, printers/scanner & plotters etc. to be posted at NESAC during the CAMC period. The Engineer should be diploma/certification in hardware/networking, or should have either CCNA or Red hat/MCSE etc.
 - a. Posting of Site Engineer is for period of two years subjected to the performance of service, may be term extended if the CAMC service is renewed.
 - b. Site Engineer is responsible for installation of updates and upgrades of the given software including operating systems, application software, firmware etc.
 - c. Services shall be required during the normal working hours of NESAC from 0900 hrs to 1715 hrs. from Monday to Friday. Depending upon requirement of the concerned Division/Section Heads due to exigencies of work, the work force shall work on Saturday, Sunday & Public Holidays.
 - d. Vendor must furnish the name, address and qualification of the Engineer along with relevant proof of qualifications and experience documents.
 - e. The vendor must furnish the C & A (character & antecedents) report of all the Engineer from the concerned authority within one month from the date of agreement.
 - f. The vendor and his Engineer should abide by all the safety and security regulations of NESAC. He is not permitted to do any work other than the work being assigned by NESAC and also they are not permitted to take out any material, printout, drawings and documents etc. belonging to NESAC. The vendor shall be responsible and liable for any such action of their Engineer employed by him.
 - g. NESAC will not be responsible for any injury or loss to the contractor's personnel caused at NESAC site. Contractor shall be responsible for any loss or damage to NESAC property due to the negligence of their personnel.
11. All eligible upgrades/updates released by OEM during the contract period shall be provided.
12. Payment will be made in four quarters in a year (payment will be released after each quarter if the CAMC service is satisfactory) or full payment against the Bank Guarantee (BG).

13. Certificates to be enclosed in the technical bid:

a) To be included in Technical bid

To:

The Administrative Officer
North Eastern Space Applications Centre
Government of India, Department of Space
Umiam – 793103, Meghalaya

Ref.: Enquiry No.

Having examined the Bidding Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to CAMC services, in conformity with the said Bidding documents. We undertake, if our Bid is accepted, to provide necessary after sales support including spares (as and when necessary), for the Hardware in accordance with the schedule specified in the Schedule of requirements. If our Bid is accepted, we will obtain the guarantee of a Bank in a sum equivalent to 10 percent of the Contract price (**which excludes the cost of Onsite Engineer**) for the due performance of the Contract, in the form prescribed by the bank. We agree to abide by the Bid and the rates quoted therein for the orders awarded by the NESAC up to the period prescribed in the Bid, which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act, 1988".

We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this Day of2016

Signature
(In the Capacity of)

Name:

Duly authorized to sign the Bid for and on behalf of

b) To be included in Price bid

To:

The Administrative Officer
North Eastern Space Applications Centre
Government of India, Department of Space
Umiam – 793103, Meghalaya

Ref.: Enquiry No.

Having examined the Bidding Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to CAMC services, in conformity with the said Bidding documents. We undertake, if our Bid is accepted, to provide necessary after sales support including spares (as and when necessary), for the Hardware in accordance with the schedule specified in the Schedule of requirements. If our Bid is accepted, we will obtain the guarantee of a Bank in a sum equivalent to 10 percent of the Contract price (**which excludes the cost of Onsite Engineer**) for the due performance of the Contract, in the form prescribed by the bank. We agree to abide by the Bid and the rates quoted therein for the orders awarded by the NESAC up to the period prescribed in the Bid, which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act, 1988".

We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this Day of2016

Signature
(In the Capacity of)

Name:

c) OEM authorization Certificate

Ref. No.

Date:

To,
The Administrative Officer
North Eastern Space Applications Centre
Government of India, Department of Space
Umiam – 793103, Meghalaya

Whereas..... (Name and Address of the Manufacturer) who are established and manufacturers of (Name/description of the products), having production facilities at.... (Address of factory) do hereby authorize M/s.....(Name and Address of the Bidder) to submit a bid, and subsequently negotiate and sign the Contract with you against tender Enquiry No..... dtd..... for the above products manufactured by us, for the support requirements of the above invitation of bids.

Name :

(In the capacity of)
(Duly authorized to sign the authorization on and behalf of)

Signature:

Dated this..... day of.....2016

Note: This letter of authority must be on the letterhead of the concerned manufacturer and must be signed by a competent person

d) Organizational profile with similar past experience (To be included in the Technical Bid)

1.	Constitution: Proprietary Partnership Private Ltd. Public Ltd.			
2.	Established since :			
3.	Address of the Registered Office			
4.	Category Software Producer/ Developer (Principal) Hardware Manufacturer (Principal) System Integrator/ Solution Provider Any Other (Please Specify)			
5.	VAT, TIN, Service Tax, PF Code numbers			
6.	Name of Proprietor/ partners/ Directors			
7.	Number of Engineers			
8.	Number of total Employees			
	List of Large AMC order of similar			
	Purchaser, with full address and details of contact person (phone, Fax and E-mail)	Item Description	Total Order Value	Whether Completed/ Under AMC

Note: Please support the above facts with documentary evidence.

Signature of the

Bidder: Name:

e) Service support details

Name of the Bidder:

Name and Address of Service Centre	Name of Contact Person	i. Telephone No ii. Fax No iii. Mail ID	Information on Service Support Facilities

Signature of the

Bidder: Name:

**PRICE BID FOR HP
WORKSTATIONS/SERVERS/STORAGE/PRINTERS/PLOTTERS AS PER TABLE-1**

Sl.	Item Description	Qty	Unit Price (Rs.)	Tax (VAT/ CST)	Service Tax	Total Price inclusive of tax (₹) per year
1	HP Z400 Workstation	04				
2	HP Z210 Workstation	16				
3	HP Z800 Workstation	02				
4	HP Server with storage	01				
5	HP LaserJet pro CM1415 MFP printer	01				
6	HP LaserJet Pro 200 M251n Colour printer	03				
7	HP LaserJet pro M1536 dnf printer	02				
8	HP 4000 Design Jet Plotter	01				
9	HP LaserJet M1522nfmultifunctional	03				

Service Tax as applicable shall be extra on the above as applicable

PRICE BID FOR DELL WORKSTATION AS PER TABLE-2

Sl.	Item Description	Qty	Unit Price (Rs.)	Tax (VAT/ CST)	Service Tax	Total Price inclusive of tax (₹) per year
1	Dell T7600 High Precision Workstations	01				
2	DELL T1700 Workstation Workstations	10				
3	DELL Vostro 3460	08				

Service Tax as applicable shall be extra on the above as applicable

PRICE BID FOR SCANNER AS PER TABLE-3

Sl.	Item Description	Qty	Unit Price (Rs.)	Tax (VAT/ CST)	Service Tax	Total Price inclusive of tax (₹) per year
1	Colortrace Smart Scanner	01				

Service Tax as applicable shall be extra on the above as applicable

PRICE BID FOR NETWORKING & SECURITY AS PER TABLE-4

Sl.	Item Description	Qty	Unit Price (Rs.)	Tax (VAT/ CST)	Service Tax	Total Price inclusive of tax (₹) per year
01	Dlink Layer 3 Switch	01				
02	Dlink Wireless Control Switch	01				
03	Dlink Gigabit Access Switch (L2 Switch)	05				
04	Dlink Wireless Access Point	15				

Service Tax as applicable shall be extra on the above as applicable

PRICE BID FOR NETWORKING & SECURITY AS PER TABLE-5

Sl.	Item Description	Qty	Unit Price (Rs.)	Tax (VAT/ CST) (If applicable)	Service Tax	Total Price inclusive of tax (₹) per year
01	Posting of onsite Service Engineer	01				

Service Tax as applicable shall be extra on the above as applicable